

Customer Service / Service Technician (Full-time | South Amboy)

We are looking for an experienced, energetic, self-motivated Mechanical / Electrical Service Technician to perform duties required for the start-up and service of wastewater treatment equipment. This individual will work in an administrative and hands-on mechanical / Electrical position. The position requires verbal communication skills with both clients and colleagues. Strong communication and English skills (reading, writing and speaking) is a must. Expertise in MS Office applications is required. The candidate must have at least a high school diploma, vocational/trade school diploma/certificate is a plus. Field experience in Electrical and mechanical skills are required, preferably in the wastewater treatment industry. PLC experience is a must.

Field Service

- Installation Supervision/Installation/Service of **INVENT** Products
- Ensure that the products are installed and used properly
- Complete daily reports and forward to Customer Service Manager
- Examine equipment on site and ensure compliance with specifications
- Electrical Knowledge required
- PLC experience required
- HMI experience is a plus
- Promptly communicate potential risks to Project Managers
- Acquire a detailed knowledge of **INVENT** product
- Conduct Customer Training On-Site
- Comply with all Required Safety Regulations

Required Skills:

- High School Diploma, Vocational/Trade School Diploma/Certificate is a plus
- Experience with PLC's required
- Experience in fault finding in electrical installations
- 3 phase electric motor testing skills preferred
- Basic Experience in Mechanical Assembly and/ or Repair of Mechanical Equipment Required
- Strong Analytical Skills and Ability to Make Quick Decisions
- Strong Interpersonal Skills with Team and Customers
- Strong English Skills (Reading, Writing and Speaking) for Customer Training and Reporting
- Comprehension of Drawings, Product Manuals and Project Specifications
- Detail Oriented with a Focus on Quality Work
- Ability to Communicate with the Team and be a Team Player
- Ability to Follow Required Safety Procedures and Regulations
- Strong IT and MS Office Software Knowledge

Job Type: Full-time

Salary: \$25.00 – \$28.00 per hour

Benefits:

- 401(k)
- 401(k) matching
- Dental insurance

- Health insurance
- Paid time off
- Professional development assistance

Experience level:

- 2 years
- 5 years

Schedule:

- Monday to Friday
- No nights
- Overtime

Work setting:

Construction site Experience

Programmable logic controllers: 1 year (Preferred)

Mechanical knowledge: 1 year (Preferred)

Willingness to travel:

90-100% (Required)

Work Location: On the road

About us

INVENT Environmental Technologies, Inc. is a part of the **INVENT** Group with headquarters in Erlangen, Germany. **INVENT** develops, produces and distributes innovative mechanical equipment, process technology and plants for the treatment of water and wastewater. For more than 25 years we have globally produced solutions for industrial and municipal wastewater treatment. Our product range extends from supplying tailor-made mixers and bio-aeration systems to providing sophisticated turn-key systems. For more information, visit www.invent-et.com

Requirements (knowledge, experience)	High School Diploma, Vocational/Trade School Diploma/Certificate is a plus
Place of employment	188 Bayview Ave, South Amboy, NJ 08879, USA
Field of activity	Customer Service
Job type	Full-time
Career level	With Experience

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