

NINJA

The TAPI compliant Business Softphone

Features

- Industry best workdesk ergonomoy for office use
- Fast dialling directly from within Outlook or any CRM software with and without TAPI
- Localized to: Spanish, German, Italian, English, Norwegian, Swedish, Turkish, French
- Adjustable to your workflow tasks
- Skinable
- Use in call centers with and without user interface
- Intuitive use - no need to read user manual
- SIP 2.0 industry standard
- Setup distribution system support
- Remote administration support
- Integrates in third party applications
- SOAP interface on request
- Usage similar to system telephone
- Independent from PBX
- Audio and video

Made in Germany

We make a powerful telephone out of your PC !

Do you often spend time with searching your contacts in Outlook, Exchange or your CRM? Wouldn't it be great if your software adapted to your personal workflow? How often do your call center employees dial the wrong number and how often do they need to enter data manually into non-optimal software? Wouldn't it be great to have an overview about who is available instead of forwarding calls to colleagues who are out of office?

Feeling free when making calls and having your hands free - this truly is modern workdesk ergonomoy! Make a professional tool out of a simple telephone!

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| <ul style="list-style-type: none"> ■ Incoming call signalling ■ Call lists with date and time ■ Voicebox ■ Message wizard ■ Selection of caller ID for outbound calls ■ Automatic detection of server ■ Automatic use of fallback server ■ Number of lines can be configured ■ User- and roaming profile ■ Call Routing Management ■ URL calls via SIP protocol ■ Copy & Paste (e.g. of phone numbers) ■ Signalling of presence information ■ Advanced dialing rule manager ■ Group signalling ■ Group selection ■ Hold ■ Hook on/off-support (handset) ■ Hotkeys ■ Changeable skins (user interface) ■ Conferencing ■ Do not disturb ■ Microphone mute ■ Recording of phone conversations ■ Call protocols ■ Fixed or dynamic SIP ports | <ul style="list-style-type: none"> ■ 2 Audio output devices for call agent training ■ Callback if busy (internal) ■ Inbound call signalling for internal and ext. calls ■ Inbound call signalling dependent on caller ID ■ Silent inbound call signalling (optical) ■ Call transfer ■ Call forwarding ■ Call forwarding to voicebox ■ Do not disturb ■ Skin editor ■ Free ringtones (WAV, OGG) ■ Audio codecs: G.711a/u, G726, GSM, Speex, iBC, G729, G723, PCM ■ TAPI 2.2 (TSP) support ■ Phone book ■ Further inquiry with Line Transfer ■ Transfer without further inquiry ■ Dialling with callto: / tel: / sip: /sip2 from within web browser or other applications ■ Redial ■ Controllable through web service (XML) ■ Available as ActiveX with alternative setup for browsers without ActiveX support (e.g. Firefox) ■ Web controlled autoconfiguration for all versions on request ■ Video conferencing |
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